

Terms of purchase for web shop

The responsible operator/agent is Grönklittsgruppen AB, Box 133, 794 22 Orsa.
Org. No. 556098-7462.

As operators, we are obliged to ensure that:

- You will receive a written confirmation of your booking.
- Purchased services match the description.

Ordering conditions

Prices are stated including VAT. No card purchases outside Europe are granted. You must be 18 years old to shop in the web shop. Completed order means that you have approved our terms of purchase. The skipass and track cards are personal and may not be transferred to other skiers.

Terms of delivery

Track card certificate and receipt are delivered within a few minutes to the selected e-mail address. The QR code is scanned during our track checks or when entering the cross-country skiing area.

When buying a lift pass, an Axess card (chipcard) is required. Via the web shop, it is possible to both load an existing Axess card and buy a new one. When you buy a new Axess card, a voucher is delivered to the selected e-mail address, with the associated QR code that is scanned in the pick-up box or at one of our points of sale. You will then receive a fully charged skipass.

Right of withdrawal

Does not apply to skipass and track cards. Reimbursement in the event of injury or illness is allowed for the time the card could not be used on presentation of a medical certificate. This provided that the consumer has not used the card during its period of validity. Contact info@orsagronklitt.se for questions about this.

Validity

The skipass and track card is purchased at a price for the current season and is valid for the purchased dates. You are obliged to find out age limits, opening hours and follow the facility's directives and rules. It is your responsibility to check your booking confirmation and make sure the start and end dates are correct. See opening hours and current prices at www.orsagronklitt.se

Personal information

We value your privacy, therefore we focus on security and how we handle and store your personal information. The link describes how Grönklittsgruppen AB (publ.) handles your personal data and what rights you have.

www.gronklittsgruppen.se/personinformation

Welcome to visit www.orsagronklitt.se for more information about the facility.